

1. Put the TRAVERSE Server Manager DVD into your DVD drive. The following window appears.



- 2. Choose Install Client.
- 3. The Welcome to the TRAVERSE Setup screen will appear.
- 4. Click **<u>N</u>ext** to begin the installation.



- 5. The Install Type screen will appear.
- 6. Choose Everybody to have a shortcut added for all users of this computer.

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🐺 TRAVERSE Setup		×
Installation Type Choose the installation type.		
Install TRAVERSE for:		
Only for me (Aaronp)		
<ul> <li>Everybody (all users)</li> </ul>		
Advanced Installer		
	< <u>B</u> ack <u>N</u> ext >	Cancel

Choose Only for me if only the current user needs the shortcut.

- 7. Click **Next** to continue.
- 8. The End User License Agreement screen appears.
- 9. Accept the terms and click **Next** or cancel to end the installation.



10. The Configure TRAVERSE screen appears.

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🙀 TRAVERSE Setup	TRAVERSE Setup					
Configure TRAVERS	Configure TRAVERSE					
Please enter your se	Please enter your server information below.					
License Server						
Server Hostname:	aaronp					
Port Number:	2113					
Defaults						
SYS Database:	sys					
Company Database:	СРИ					
Update Folder:	C:\Documents and Settings\aaronp\My Documents\Eleven Upc					
Advanced Installer						
	< <u>B</u> ack <u>N</u> ext > Cancel					

- 11. Enter the License Server Server Hostname (This is the machine that the TRAVERSE License Server Service is running on.)
- 12. Enter the Port Number where License Manager was installed and the name of the SYS and Default Company Databases.
- 13. Enter the path to the Update folders on the server. If nothing is entered during the install the user will be need to manually check for updates and provide the path to the update folder using the Help menu in the client.
- 14. Click **Next** to continue.
- 15. The Choose Setup Type screen appears.



**Typical** should be selected in most cases; if choosing Typical it will install the client to the default C:\Program Files\Open Systems, Inc\TRAVERSE directory.

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To change the directory and\or to choose to install optional components, such as Design Studio, choose **Custom**.

To install all optional components to the default directory choose Complete.

- 16. Click Next to go to the Install screen and click Next again to start the installation.
- 17. The Ready to Install screen appears.
- 18. Click Install to begin installing the files.

🛃 TRAVERSE Setup
Ready to Install         Image: Constant of the setup Wizard is ready to begin the TRAVERSE installation         Image: Constant of the setup wizard is ready to begin the TRAVERSE installation
Click "Install" to begin the installation. If you want to review or change any of your installation settings, dick "Back". Click "Cancel" to exit the wizard.
Advanced Installer

19. The Installing TRAVERSE screen will appear while the installation is in progress.



20. When the installation is complete the Completing TRAVERSE Setup Wizard screen will appear.

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- 21. Click Finish to exit the installation.
- 22. Go the Start Menu Programs TRAVERSE and choose TRAVERSE.
- 23. The login screen should appear.

Login	
TRAVERSE	User ID Support Password ******** Use Trusted Connection Save Login QK Cancel

- 24. Enter the login information setup in Server Manager and click OK.
- 25. You should now see the TRAVERSE menu.

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TRAVERSE				
File Applications	⊻iew	<u>W</u> indow	Help	
Favorites		<		
Favorites				
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Accounts Receiv	/able			
BR Bank Reconciliat	tion			
Bill of Material				
🥶 General Ledger				
- Inventory				
Pog Purchase Order				
so Sales Order				
	5	M 💝		
aaron CPT				

26. You should now be able to start updating your system via the TRAVERSE client installation.

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## **Client Installation Notes**

- For the TRAVERSE Updater program to work properly, the client also needs to be installed on the application server where Server Manager is installed.
- If you cannot connect from a client, verify that there is a port exception in Windows firewall for the assigned port and that there are not any conflicts with that port.
- If you get an error when logging in **Login Failed: No Such Host is Known**, then the wrong Server Hostname may have been entered during the client install. You will need to edit the LicenseServer setting in the TRAVERSE.exe.config file.
- If you still cannot connect from a client, verify that the License Server is listening on the correct port. You can check this in the Event Viewer-Application in Admin Tools. You can get to the Event Viewer by right clicking on My Computer and choosing Manage.

To insure that the License Manager port is opened correctly, you may need to top the service through, wait 10-20 seconds, and then Start the service again.

Event Prope	rties				? ×
Event					
D <u>a</u> te: Ti <u>m</u> e: Typ <u>e:</u> User: Computer: Description	11/13/2009 8:20:58 AM Information N/A AARONP	<u>S</u> ource: Catego <u>ry:</u> Event <u>I</u> D:	TravLice None O	nseServer	↑ ↓ ₽
Description License S	n: erver in listenir	ng on port 2	113		 —
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		0	IK	Cancel	Apply

 The TRAVERSE.exe.config file located in the TRAVERSE directory is what determines the port and the location of the License Server. If you make changes to the Port settings, or move the license server, you will need to go in and edit this file. You may also need to edit this file if you want to connect to a different TRAVERSE 11 server or need to change the name of the System Database. Here is what those sections look like, the values in BOLD are what would need to be changed:

<setting name="LicenseServer" serializeAs="String">

<value>TraverseServer</value>

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<setting name="LicensePort" serializeAs="String">

<value>2113</value>

<setting name="SysDbName" serializeAs="String">

<value>SYS</value>

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