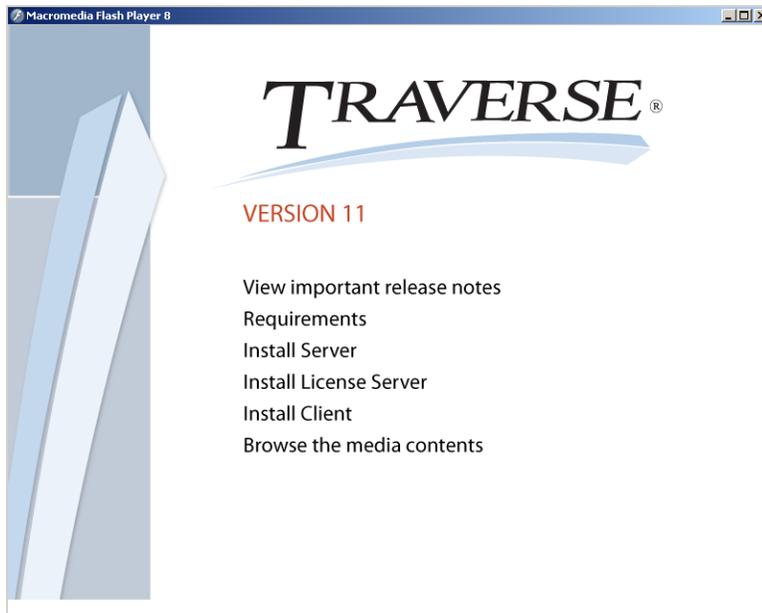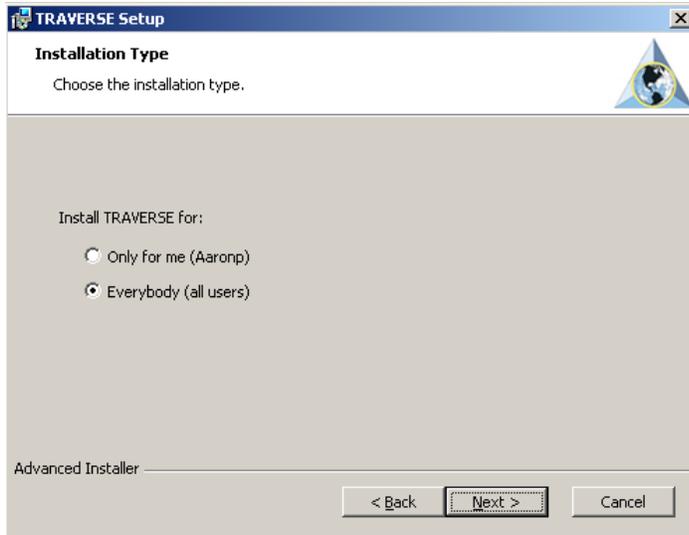1. Put the TRAVERSE Server Manager DVD into your DVD drive. The following window appears.

2. Choose **Install Client**.

3. The Welcome to the TRAVERSE Setup screen will appear.

4. Click **Next** to begin the installation.

5. The Install Type screen will appear.

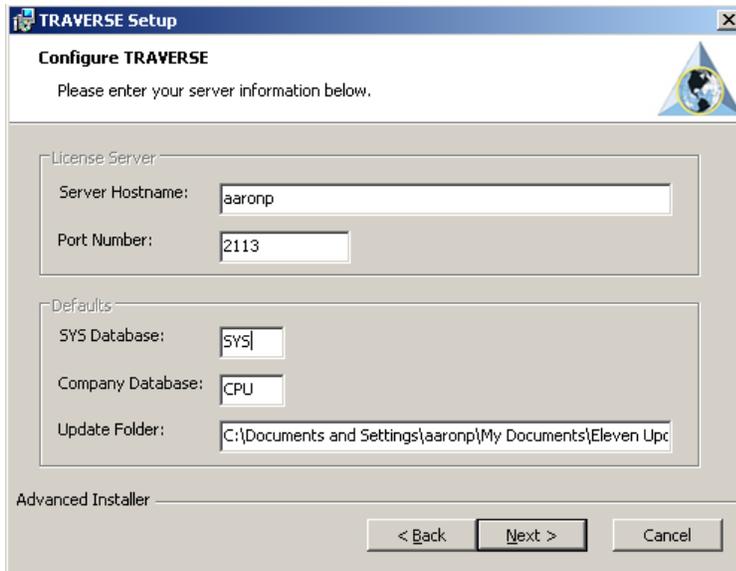6. Choose Everybody to have a shortcut added for all users of this computer.

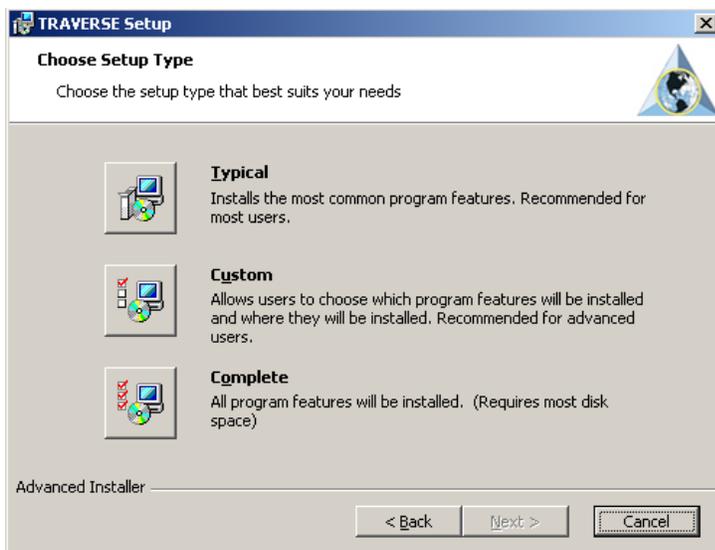Choose Only for me if only the current user needs the shortcut.

7. Click **Next** to continue.

8. The End User License Agreement screen appears.

9. Accept the terms and click **Next** or cancel to end the installation.

10. The Configure TRAVERSE screen appears.

11. Enter the License Server - Server Hostname (This is the machine that the TRAVERSE License Server Service is running on.)

12. Enter the Port Number where License Manager was installed and the name of the SYS and Default Company Databases.

13. Enter the path to the Update folders on the server. If nothing is entered during the install the user will be need to manually check for updates and provide the path to the update folder using the Help menu in the client.

14. Click **Next** to continue.

15. The Choose Setup Type screen appears.

> **Typical** should be selected in most cases; if choosing Typical it will install the client to the default C:\Program Files\Open Systems, Inc\TRAVERSE directory.
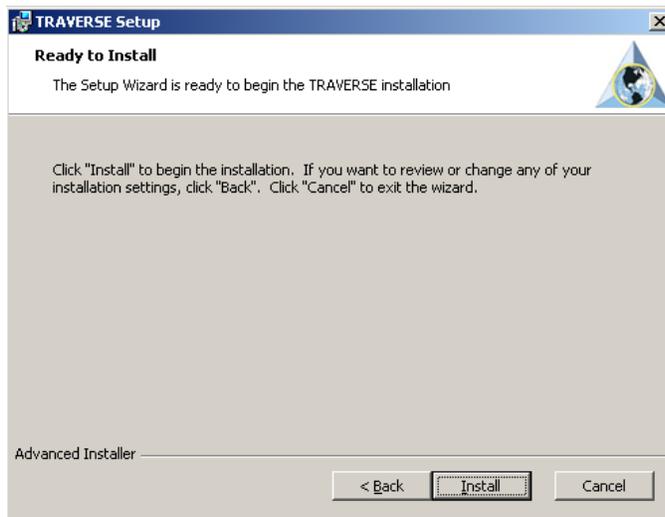
To change the directory and\or to choose to install optional components, such as Design Studio, choose **Custom**.

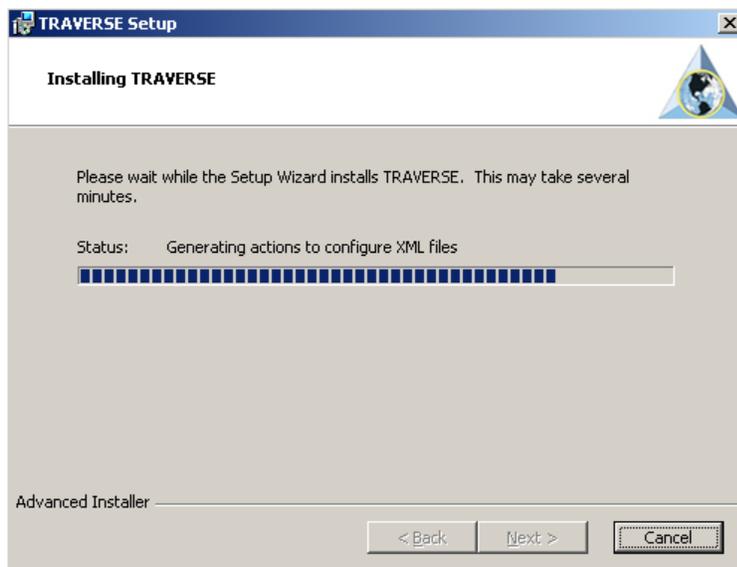To install all optional components to the default directory choose **Complete**.

16. Click **Next** to go to the Install screen and click **Next** again to start the installation.

17. The Ready to Install screen appears.

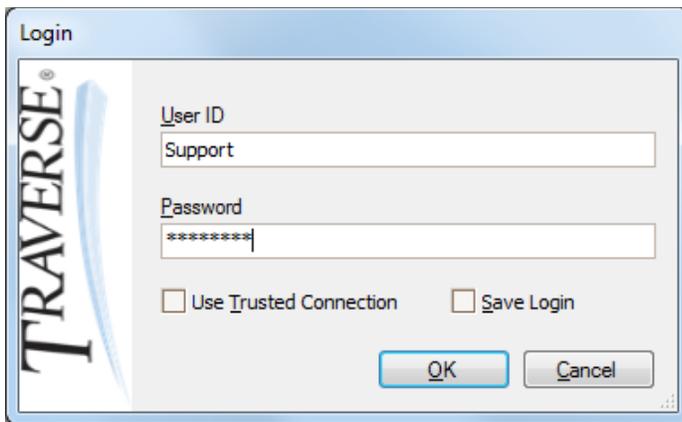18. Click **Install** to begin installing the files.

19. The Installing TRAVERSE screen will appear while the installation is in progress.
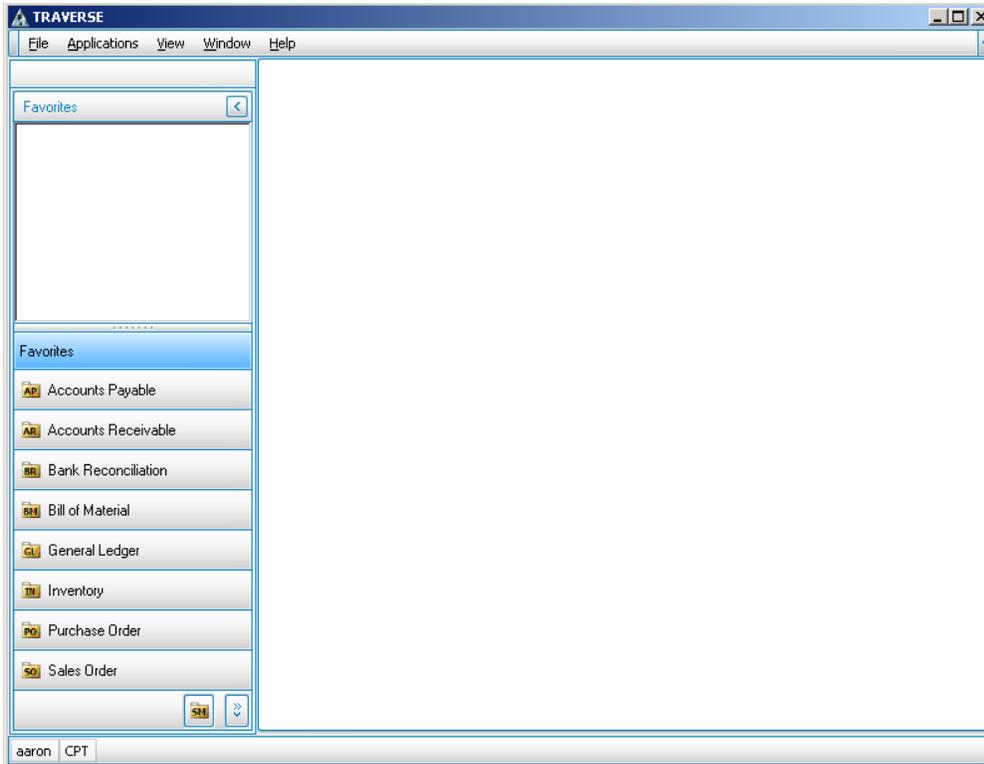

20. When the installation is complete the Completing TRAVERSE Setup Wizard screen will appear.

21. Click Finish to exit the installation.

22. Go the Start Menu – Programs – TRAVERSE and choose TRAVERSE.

23. The login screen should appear.

24. Enter the login information setup in Server Manager and click OK.

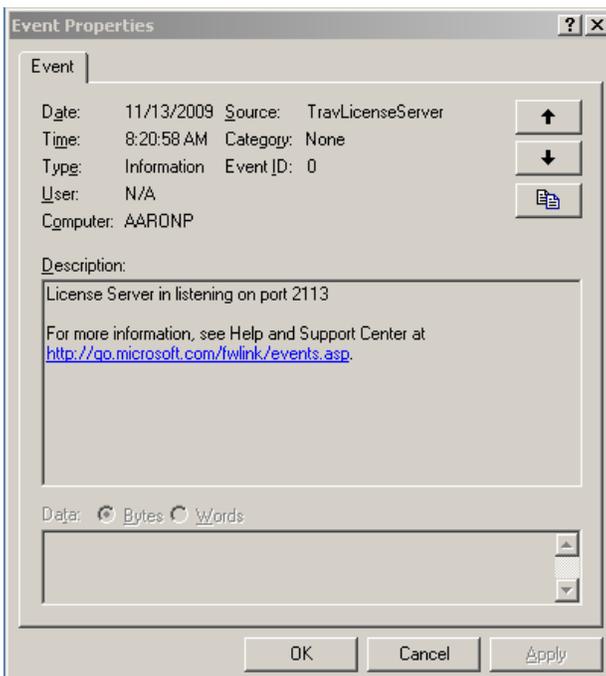25. You should now see the TRAVERSE menu.

26. You should now be able to start updating your system via the TRAVERSE client installation.

Client Installation Notes

- For the TRAVERSE Updater program to work properly, the client also needs to be installed on the application server where Server Manager is installed.

- If you cannot connect from a client, verify that there is a port exception in Windows firewall for the assigned port and that there are not any conflicts with that port.

- If you get an error when logging in **Login Failed: No Such Host is Known**, then the wrong Server Hostname may have been entered during the client install. You will need to edit the LicenseServer setting in the TRAVERSE.exe.config file.

- If you still cannot connect from a client, verify that the License Server is listening on the correct port. You can check this in the Event Viewer-Application in Admin Tools. You can get to the Event Viewer by right clicking on My Computer and choosing Manage.

To insure that the License Manager port is opened correctly, you may need to top the service through, wait 10-20 seconds, and then Start the service again.

- The TRAVERSE.exe.config file located in the TRAVERSE directory is what determines the port and the location of the License Server. If you make changes to the Port settings, or move the license server, you will need to go in and edit this file. You may also need to edit this file if you want to connect to a different TRAVERSE 11 server or need to change the name of the System Database. Here is what those sections look like, the values in BOLD are what would need to be changed:

    <setting name="LicenseServer" serializeAs="String">

    <value>**TraverseServer**</value>

```
<setting name="LicensePort" serializeAs="String">

<value>2113</value>

<setting name="SysDbName" serializeAs="String">

<value>SYS</value>
```